

Circular No.072-2017-BC-PD-14-SWD

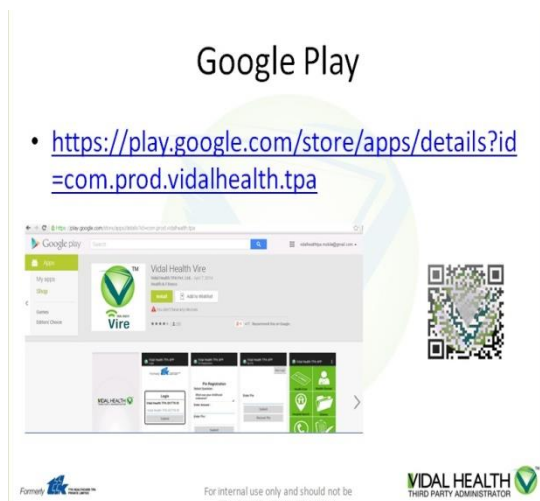
Date: 17-02-2017

PERMANENT UTILITY

IBA GROUP MEDICLAIM INSURANCE POLICY, 2016 - 2017 - MOBILE APP WALKTHROUGH TO VIDAL WEBSITE

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Kind attention is drawn to our Circular No.461-2015-BC dated 11-11-2015, 307-2016-BC dated 04.08.2016 and 489-2016-BC dated 25-11-2016 regarding guidelines for login to **VIDAL WEBSITE** for checking the Claim Status, Document Check List, Download the e card etc. Now we have received communication from VIDAL regarding the MOBILE APP which will help the staff members in accessing the VIDAL WEBSITE through Mobile i.e **the TPA Services will be now on your finger tip Anytime & Anywhere**. For this MOBILE APP Use the **Primary TPA Card Number is mandatory**. The procedure for Downloading the APP and its application/use as conveyed by VIDAL is reproduced below:





Login



Vidal Health Vire

Vidal Health TPA brings its service now on your finger tip Anytime & Anywhere



Vidal Health Vire

Download Vidal Health Mobile App and get the following services on your finger tips

- Health E card – Enables you to view, share and save on your mobile.



Vidal Health Vire

- Hospital Search – Search by Name, Distance & Location



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- Claims – Intimate claims and check your Preauth & Claim status




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- Claim Status – Check your claims status with specific remarks on the claim and any shortfalls



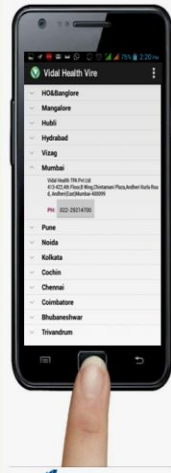
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- Pre-auth – Check your Pre-auth status and with details of claimant and specific remarks

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THIRD PARTY ADMINISTRATOR

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- Contact Us – The Branch Address and Contact number for reference.

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- Document Checklist for both Pre-authorization and Reimbursement

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Clarification required, if any, on this circular may be sought from **STAFF WELFARE DIVISION, PERSONNEL DEPARTMENT** at Head Office, Manipal, through respective RO, as per extant guidelines.

EXUDT:YRSOD:YRUCC
Check Word


(GOPINATH T IYER)
GENERAL MANAGER (P)